

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: **Liu et al.**

Serial No.: **10/008,731**

Filed: **November 7, 2001**

For: **Method and Apparatus for
Identifying Cross-Selling
Opportunities Based on
Profitability Analysis**

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Group Art Unit: **3694**

Examiner: **Ann E. Loftus**

Attorney Docket No.: **RSW920010184US1**

37945

PATENT TRADEMARK OFFICE
CUSTOMER NUMBER

PRELIMINARY AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

No fees are believed to be necessary. If, however, any fees are required, I authorize the Commissioner to charge these fees to IBM Corporation Deposit Account No. 09-0457. No extension of time is believed to be necessary. If, however, an extension of time is necessary, I authorize the Commissioner to charge the necessary extension fees to Deposit Account No. 09-0457.

Prior to continued examination of this application, please amend the above-identified application as follows:

Listing of Claims begins on **page 2** of this paper.

Remarks begin on **page 12** of this paper.